

FY17 DC0689ZZ

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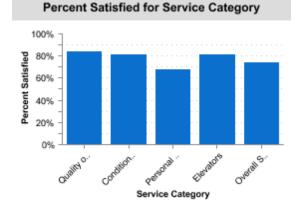
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Building Details				
Location Code Plus		DC0689ZZ	TSS Result and Action Plan Name	FY17 DC0689ZZ
Building Name		1200 NEW JERSEY AVE	Building Address	1200 NEW JERSEY AVE, SE
Property Manager		Anthony Young	City	WASHINGTON
Sı	upervisor	Brenda Lee	State	DC
Field Office		DC SERVICE CENTER	Occupancy	1
Service Center		DC SERVICE CENTER	Property Status	Leased
Region		11	Delegated Status	Yes
Fi	iscal Year	FY17		
Overall Satisfaction				
Overall Satisfaction - Mean		3.84	Total # of Responses	1,080
Overall Satisfaction - % Satisfied		74.26%	Response Rate	108,000.00%
			% Know Who to Call	69.44%
Satisfaction by Service Category				
Quality of Cleanliness - Mean	4.15		Quality of 82.50% Cleanliness - % Satisfied	
Condition of Facility - Mean	4.04		Condition 79.77% of Facility - % Satisfied	
Personal Workspace - Mean	3.64		Personal 66.50% Workspace - % Satisfied	
Elevators - Mean	4.09		Elevators - 80.09% % Satisfied	
Security - Mean	4.28		Security - 83.70% Satisfied	
Meeting Space - Mean	2.88		Meeting 43.43% Space - % Satisfied	

Service Categories by Score 100% Satisfaction Rating Percentage by Rating total 80% **4** 60% **3** 2 40% 1 20% 0% Owner all S Elevators Service Category

As of Today at 9:13 AM

Refresh



As of Today at 9:13 AM

Refresh

Additional TSS Reports

Comments Report

Overall Satisfaction Report

Service Categories by Agency

Action Plan Summary

Action Plan Instructions

If you have questions on how to correctly create an Action Item or Plan please see the User Guide for the

Property Manager, Supervisor, and Superuser - TSS Action Planning Application

(https://gsa.my.salesforce.com/06930000004IVsq) or contact your Region's TSS Superuser.

Action Plan Status

Assigned

Total Percent Complete

0.00%

0

In Progress Action Items

0

0

Total Action Items

Completed Action Items

Estimated Costs

Costs

Estimated Deferred

\$0

Total Estimated Costs \$0.00

Action Plan Summary

For Regional Review

Title for Review

Associated Cost

Approved by Supervisor

Review Justification

Administrative Information

Mark for Cancellation

Owner

Anthony Michael Young

Explanation for Cancellation **Created By** SNA SNayak, 6/5/2017 11:16 PM

Requires Supervisor Approval **Last Modified By**

SNA SNayak, 9/8/2017 8:05 PM

TSS Result and Action Plan History 6/5/2017 11:16 PM

User SNA SNayak

Connection

Action Created.

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